

Privacy Policy – FSTS LLC. O/A Forrest Stump Tree Service

Effective Date: March 17, 2026

Company: FSTS LLC. O/A Forrest Stump Tree Service

Address: 8201 Shelley Trail, Kissimmee, FL 34747

Phone: (407) 594-7803

Email: cristina@forreststump.net

Website: <https://forreststump.net/>

1. Introduction

At FSTS LLC. O/A Forrest Stump Tree Service (“we,” “us,” “our”), we value the privacy of our clients, website visitors, and other users of our services. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website, contact us, or engage our services.

By accessing our website or engaging our services, you agree to the terms of this Privacy Policy. If you do not agree, please do not use our website or provide us with your information.

2. Information We Collect

We may collect the following types of information:

Contact information: name, email address, phone number, mailing address when you contact us or request a quote.

Service-related information: project location, site details, property information, photographs or drawings you provide for quoting or service.

Technical information: IP address, browser type, operating system, device identifier, and usage data from our website (via cookies and analytics).

Other information: any additional information you choose to provide to us (for example, when you fill out forms, send us emails, call us, or otherwise communicate).

3. How We Use Your Information

We may use your information for the following purposes:

To respond to your inquiries, provide quotes and services, schedule work and billing.

To communicate with you about your project status, and send updates or notices related to our services.

To operate, maintain and improve our website, analyze usage trends, and monitor for security.

For internal business purposes, such as record-keeping, compliance, and quality control.

To comply with legal obligations or defend our rights and properties.

To send marketing communications, including SMS, text messages, or calls, in accordance with your consent and applicable laws (including the TCPA).

4. Cookies & Tracking Technologies

Our website may use cookies, web beacons, pixel tags, analytics tools and similar technologies to enhance your experience, analyze usage and performance, and gather aggregated data. You can choose to disable cookies in your browser settings; however, doing so may limit the functionality of our website.

5. Sharing Your Information

We will not rent, sell, or share your personal information with unaffiliated third parties for marketing purposes without your consent. However, we may share your information as follows:

With service providers who perform functions on our behalf (e.g., website hosting, email communications, document management) under confidentiality agreements.

With legal, regulatory or compliance authorities, if required by law or to respond to lawful requests.

With affiliates or business partners, only if necessary to fulfill the service you requested and subject to privacy protections.

6. Security

We take reasonable administrative, technical, and physical measures to protect your personal information from unauthorized access, use, alteration or disclosure. However, no method of transmission or storage is completely secure; therefore we cannot guarantee absolute security.

7. Children's Privacy

Our website and services are not directed to children under the age of 13, and we do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us personal information, we will take steps to delete such information as soon as practicable.

8. Data Retention

We will retain your personal information only as long as necessary to fulfill the purposes outlined in this Privacy Policy, comply with legal obligations, resolve disputes, and enforce our agreements. When no longer needed, your information will be securely destroyed or anonymized.

9. Your Rights & Choices

You may have certain rights regarding your personal information, depending on applicable law and context (such as requesting access, correction, or deletion). You can also revoke your consent for SMS or phone communications at any time.

To exercise your rights or for questions about your personal information, please contact us using the information below.

10. Changes to this Privacy Policy

We reserve the right to update or amend this Privacy Policy at any time. We will post any revised policy on our website with a new "Effective Date." Your continued use of our website or services after changes constitute your acceptance of the revised policy.

11. Governing Law

This Privacy Policy shall be governed by and construed under the laws of the State of Florida, without regard to conflict of law principles.

12. Contact Information

If you have questions or concerns about this Privacy Policy or our privacy practices, please contact us:

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